Payment Options

300 W. Cotton St. | Click here for map [1]

Water Utilities - Billing Accounts/New Service (Finance) [2]

About Payment Options:

There are several ways to pay your monthly City of Longview utility bill including: **eCARE** - online water account services, **TeleWorks** - IVR automated phone payment system, **Fidelity Express** locations throughout Longview, **Automatic ACH Bank Draft** and also by **mail** or **in person**. Choose the one that is the most convenient for you.

Customer Account Protection
The City of Longview Water Utilities Department complies with the Federal Trade Commission (FTC) Red Flag Rule legislation regarding the security of its water accounts and the protection of its customers' personal information against potential theft or fraud. A Red Flag refers to a pattern, practice, or specific activity that indicates the possible existence of identity theft. For this reason, you may be required to show your personal identifying information or other vital supportive documents, while opening an account, transferring water service, accessing account information via phone or closing your water account.

For more information call: 903-237-1030 | Contact Us [3]

Source URL: http://water.longviewtexas.gov/payment-options

Links:
[1] http://maps.google.com/maps?f=q&source=s_q&hl=en&geocode=&q=300+W+cotton+st.+75601&sll=37.0625,-95.677068&sspn=30.185946,59.501953&ie=UTF8&hq=&hnear=300+W+Cotton+St,+Longview,+Gregg,+Texas+75601&ll=32.495447,-94.746373&spn=0.007836,0.014527&z=16
[2] http://water.longviewtexas.gov/service/water-utilities-billing-accountsnew-service-finance
[3] http://water.longviewtexas.gov/services-contact#WaterUtilities@LongviewTexas.gov